

From: [Jack Ross](#)
To: [Pemberton, Layne](#)
Cc: [mayor@helena-westhelena.us](#); [Jennefier Hudson](#); [benzeneccollier@yahoo.com](#); [odonabyjr@gmail.com](#); [Jack Ross](#)
Subject: Increased Discharge Flow for NPDES Permit Number AR0043389
Date: Wednesday, February 21, 2018 2:33:06 PM
Importance: High

Dear Mr. Lane,

Over the past 4 weeks, we have received higher than usual amounts of rain. Our sanitary sewer system has infiltration of water from the storm sewer system. Over the past two months we have gone from draught conditions to flooding conditions along with extreme temperature fluctuations. This combination of events has caused a very high level in our Helena Treatment Ponds. Due to the high-water levels in our ponds we have had to open our discharge gates fully and are working on identifying storm water intrusion into the sanitary sewer system and checking all equipment pumping into and out of the ponds.

We are working to correct this issue as quickly as possible. We thank you for your assistance and if you need additional information do not hesitate to contact us at (o 870-817-7460) my cell 870-817-8246.

Again, thank you for all your assistance.

Best Regards,

Benzene Collier
Responsible Operator in Charge
Helena Municipal Water and Sewer Department

Jack Ross
General Manager Water Dept.
Helena-West Helena Arkansas
o 870-817-7460
c 870-816-7917
www.hwhwater.com
watergeneralmanager@helena-westhelena.us
jrross@hwhwater.com